DETROIT POLICE DEPARTMENT



MANUAL

Series 300 Support Services	Effective Date 12/09/2022	Review Date Annually	Directive Number
Chapter 302 - Communications			302.2
Reviewing Office Office of Workplace & Community Resiliency (OWCR)			New Directive
References			Revisions in italics

OFFICE OF WORKPLACE & COMMUNITY RESILIENCY

302.2 - 1 PURPOSE

The purpose of this directive is to formally establish the *Office of Workplace* & *Community Resiliency (OWCR)* and it's role and function within the department.

302.2 - 2 POLICY

It is the policy of the Detroit Police Department (DPD) to reduce criminal activity by developing and implementing proactive community-oriented policing along with crime awareness and prevention programs. The goal is to create open lines of communication between the Detroit Police Department and the community so that members can better address the concerns and needs of the community.

302.2 - 3 DEFINITIONS

302.2 - 3.1 Community Policing - is a philosophy that promotes organizational strategies, which support the systematic use of partnerships and problem solving techniques, to proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime. (US DOJ COPS)

302.2 - 3.2 "Broken Window" Theory - Briefly stated, the "Broken Window" Theory occurs once an officer begins to ignore "minor" offenses, then an atmosphere is created in which crime can flourish. For example, if a vacant building has one (1) broken window, it will not be long before the building is severely vandalized. Therefore, the goal is to address what seems like "minor" offenses (i.e. a broken window) in a timely manner to prevent greater community disorder.

302.2 Office of Workplace & Community Resiliency (OWCR)

302.2 - 3 COMMUNITY POLICING STRATEGY

302.2 - 3.1 Neighborhood Police Officer (NPO)

The primary purpose of a Neighborhood Police Officer is to serve as the liaison between the Detroit Police Department and the community. They are assigned to predetermined sectors within their precincts and they are responsible for addressing community quality of life and crime issues. They have a flexible schedule in order to attend community meetings, and keep abreast of emerging crime trends and community concerns.

302.2 - 3.2 Neighborhood Police Officer (NPO) Program

The Detroit Police Department Neighborhood Police Officer (NPO) Program is designed to increase positive police and community relations in each neighborhood to holistically bring officers and residents together to create safer communities. The goal of the program is to quickly identify community issues, concerns, problems and crime trends that arise due to quality of life issues and address and resolve them.

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